

CELEBRATE WITH US!

OpServices began the second semester celebrating the excellent reception given **OpMon version 4.0** and the prize awarded to our client, Banrisul, at **efinance'09**. With this fuel we are going to stay at your side, always seeking new challenges.



WITH OPMON, ONE OF THE LARGEST BANKS IN THE COUNTRY CONQUERED EFINANCE'09



Thanks to having adopted **OpMon**, the **State Bank of Rio Grande do Sul (Banrisul)** was one of the winners of the **efinance'09** award in the category **Infrastructure Management**. Created in 2002 by the Revista Executivos Financeiros, the prize is awarded annually to infrastructure and applications solutions in the IT and Telecom area that have contributed towards improving the quality of the services in financial institutions.

Banrisul won in its category with the **Fastest operation and easiest management**, detailing the reasons for the choice, based on demanding prerequisites. Besides meeting the complex technical needs of Banrisul, **OpMon** provided the best cost-benefit relationship, offering projected savings of around 1.4 million R\$ in three years.

For the director of **OpServices** Dario Bestetti, the prize received by the client Banrisul represents an important recognition from the market of the qualities of OpMon. "The efinance'09 award gives us much more than satisfaction, it gives the certainty that we are on the right track, developing high value added products incorporating leading-edge technology, which makes us highly competitive".



"OpServices feels victorious with the award received by Banrisul. It represents nationally authoritative recognition of the qualities of OpMon".

Dario Bestetti

THE JURY PANEL

The recognized capacity of the jury panel of efinance 2009 is one more reason to value Banrisul's conquest with **OpMon**. The Panel Members were:

- **Ronald Cassiolato**, coordinator of the post-graduate course in Information Technology and Systems Design at UNIP.
- **Filipe Lacerda**, coordinator of the Center for Leadership Development.
- **Francisco Ariza Neto**, consultant in IT quality, systems and processes.
- **Henrique Barros**, researcher in the strategic management of innovation.n
- **Marcos Barretto**, professor in the area of IT automation at POLI and Unifiefio.
- **Celso Grisi**, coordinator of the MBA in Business Management and the Brazilian Foreign Trade Administration Program.
- **José Roberto Savoia**, professor at FEAUSP, he was secretary of complementary insurance in the Ministry of Social Security and Assistance during the government of Fernando Henrique Cardoso.
- **Wladimir Borgonovi**, head hunter specializing in the IT area, and professor at UNIP.



Established eighty years ago, **Banrisul** is Rio Grande do Sul's largest financial institution. It has around three million clients, nine thousand employees and two thousand internees. It is present in 406 municipalities and attends 97.78% of the State's population, with a network of 427 branches, including 16 in Santa

Catarina, 14 in other States and two abroad. There are also has 435 Banrisul Eletrônico points and 280 other customer service posts. In 2008, the Bank had 48.3 thousand Banricompras debit card holders, 68.8 million operations in its virtual branch and 301.8 millions electronic transactions.



PRESENCE AT THE MIT FORUM

OpServices was present at the **MIT Forum on Governance and Information Technology** held at the beginning of August in Rio de Janeiro. Promoted by the Grupo Master IT, the event brought together specialists to discuss IT infrastructure and processes. The talk given by Sandro Merg Vaz, the product director from **OpServices**, was on **IT Governance Management in Practice**. The event brought together 80 participants.



10th FREE SOFTWARE FORUM

The **10th Free Software Forum**, held in June, at Technopuc, in Porto Alegre, counted on **OpServices** for the monitoring of the structure of its TV system that transmitted the talks live. Among other items, **OpMon** monitored Streamer and Encoder servers, transmission applications, network flow and number of spectators.



TECHDAY

Together with HP, IBM, Microsoft and ORACLE, **OpServices** was one of the sponsors of the **1st Techday**, held in Santana de Parnaíba, in July. The marketing manager Márcio Gonçalves gave a talk about **OpMon**.

NEW CLIENTS



The firm, resulting from the acquisition of the Brazilian **Mercúrio** by the Dutch firm **TNT**, has the largest road distribution network and largest fleet of express transport vehicles in Brazil. It is the only firm in the country with air and road transport and integrated solutions. It operates in 200 countries.



Trensurb is a, mixed economy, public company, linked to the Ministry of Cities. Created in 1980, it operates a 33.8 km line of urban trains in the metropolitan area of Porto Alegre, and attends five municipalities.



Sefaz RS
Secretaria da Fazenda

The **Secretary of the Treasury of the State of Rio Grande do Sul** is responsible for the States finances and is involved in all the acts that involve the government's financial, budgetary and property movements.



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