

CATÁLOGO DE DASHBOARDS

Visualizações criadas para nossos clientes em Grafana



▼ BORDA DE INTERNET

RT 1 UP

SAIDA DE INTERNET

UP

RT 2 UP

SAIDA DE INTERNET

UP

CPU



MEMORIA



Latencia

0.7 ms

Packet loss

0 pct

CPU



MEMORIA



Latencia

0.8 ms

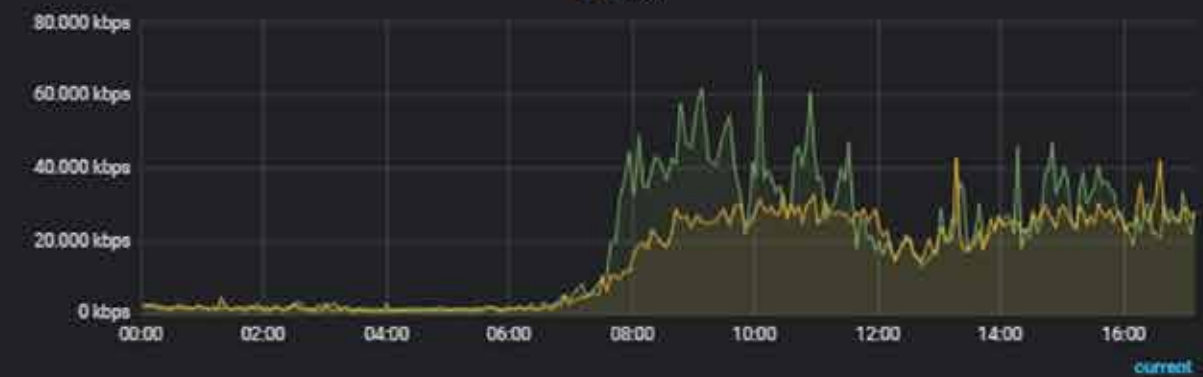
Packet loss

0 pct

BR-FIBRA



LINK 0/1



▼ SWITCH DE BORDA

SW-BORDA-DC01

UP

Latencia

1.6 ms

Packet-Loss

0 ms

Memory

41%

CPU



ITENS DE CONFIGURAÇÃO SERVIDOR

IBM POWER MACHINE SERIAL

Power870-10I

Max CPU Physical in SYS

64

CPU Capacity Proc Max

47

Errpt

Event Errors: 14

MEMORIA

94%

VCPU

84%

Disks BUSY %

0%

Paths FAILED / MISSING



Entitled

13

ENTITLED USAGE



T. CPU

56

Threads

4

VCPU

14

VCPU USAGE



CPU Usage

CPU Usage



CPU Idle Usage %



Memory Usage (4 panel/s)

DISK (6 panels)

Network (1 panel)

USUARIOS (1 panel)

SQL SERVER



REDE WIFI VISITANTES

17:30:16

PEPLINK VIP

UP

PEPLINK01

UP

PEPLINK02

UP

Wireless LAN Controller

WLC UP

LATENCIA

0.690 ms

PACKET LOSS

0pct

UPTIME

7.40 week

LATENCIA

0.8 ms

PACKET LOSS

0pct

Physical Memory

79%

UPTIME

7.40 week

LATENCIA

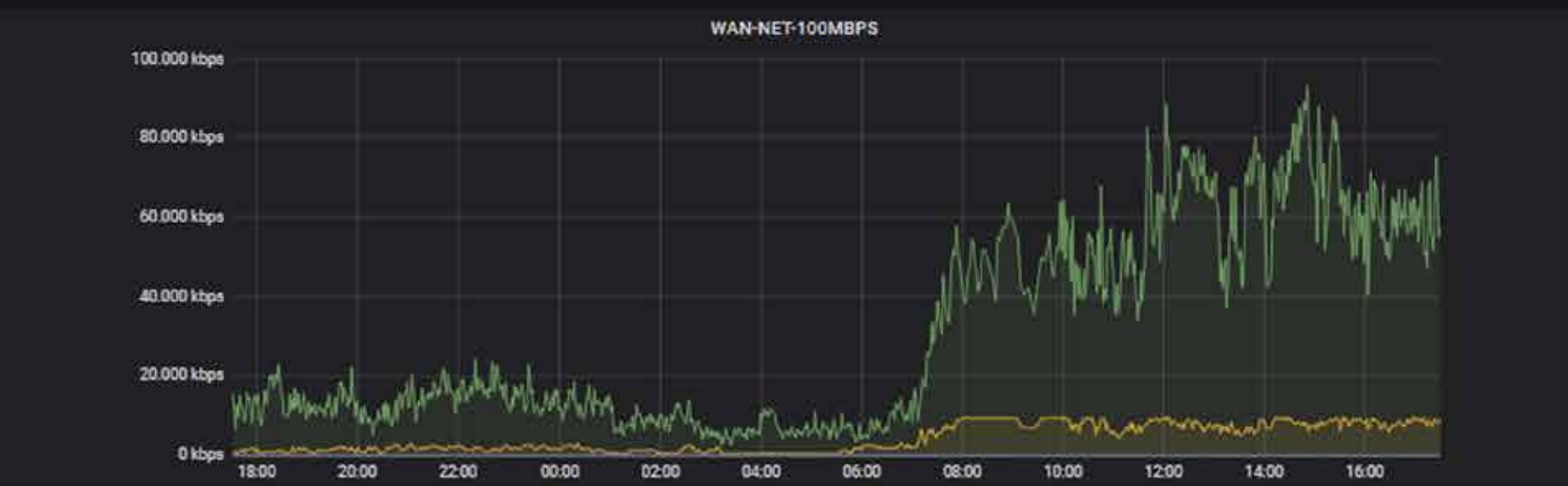
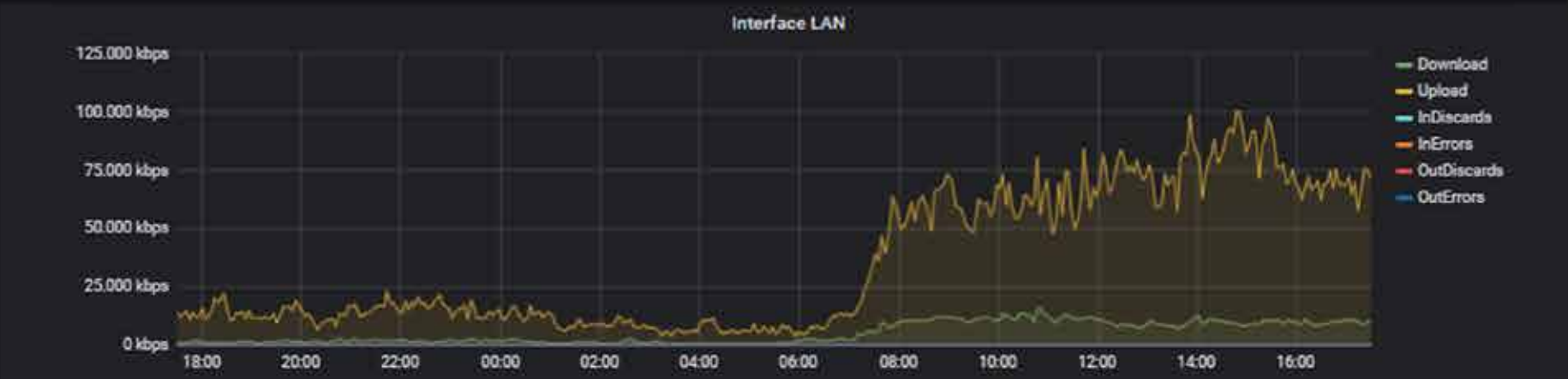
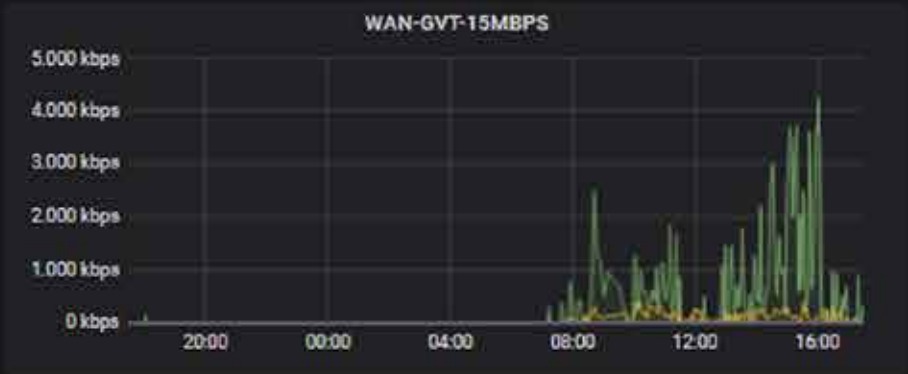
0.713 ms

PACKET LOSS

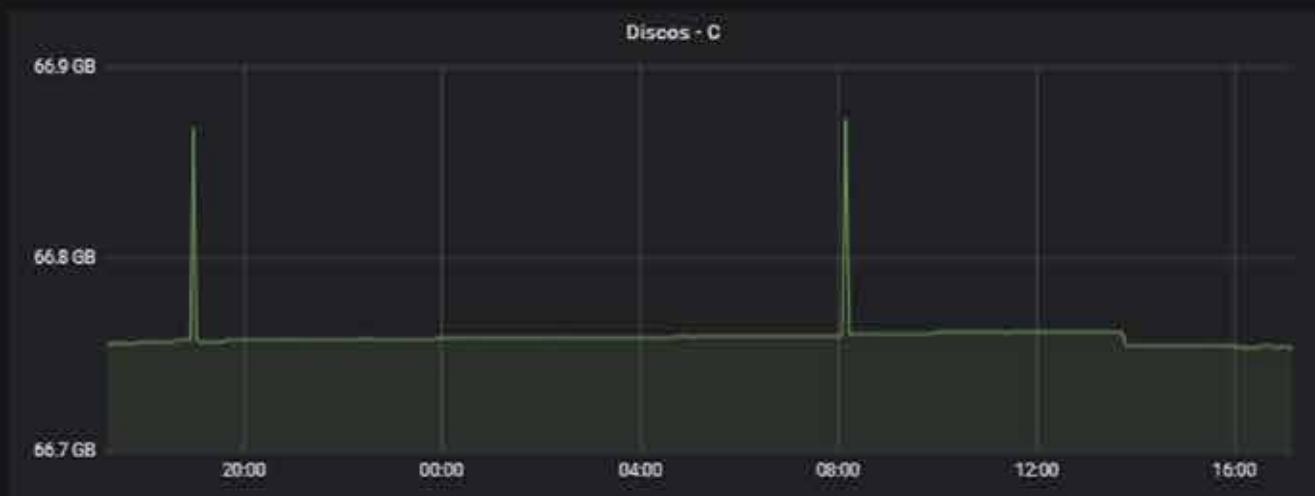
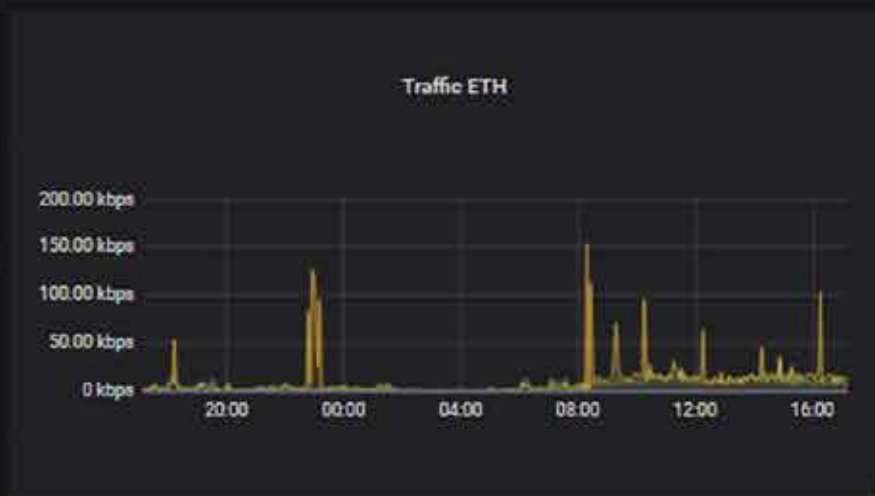
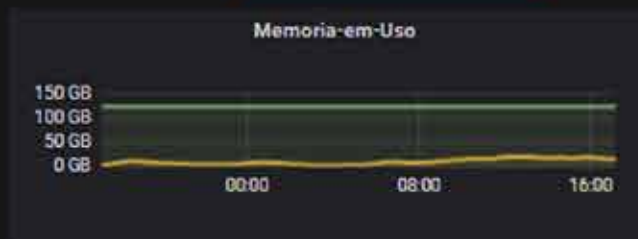
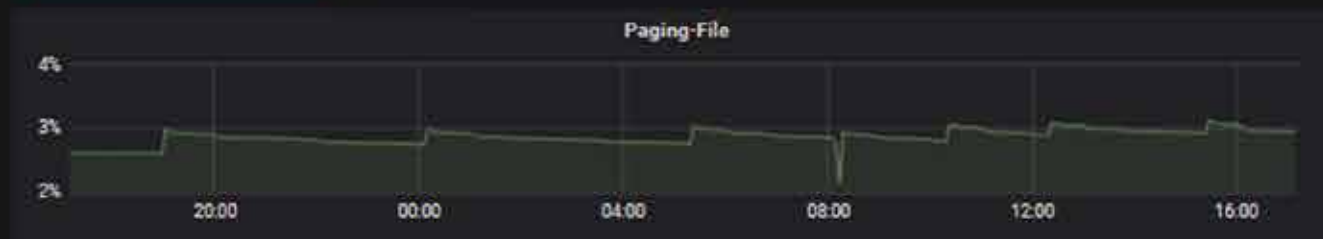
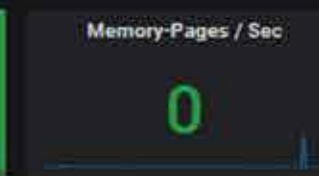
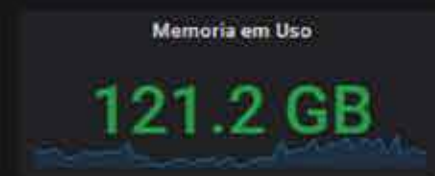
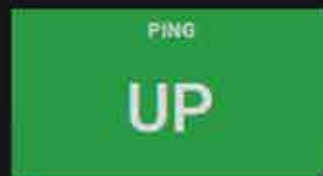
0pct

Physical Memory

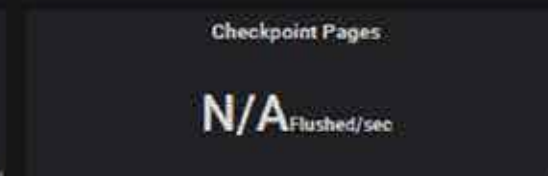
43%

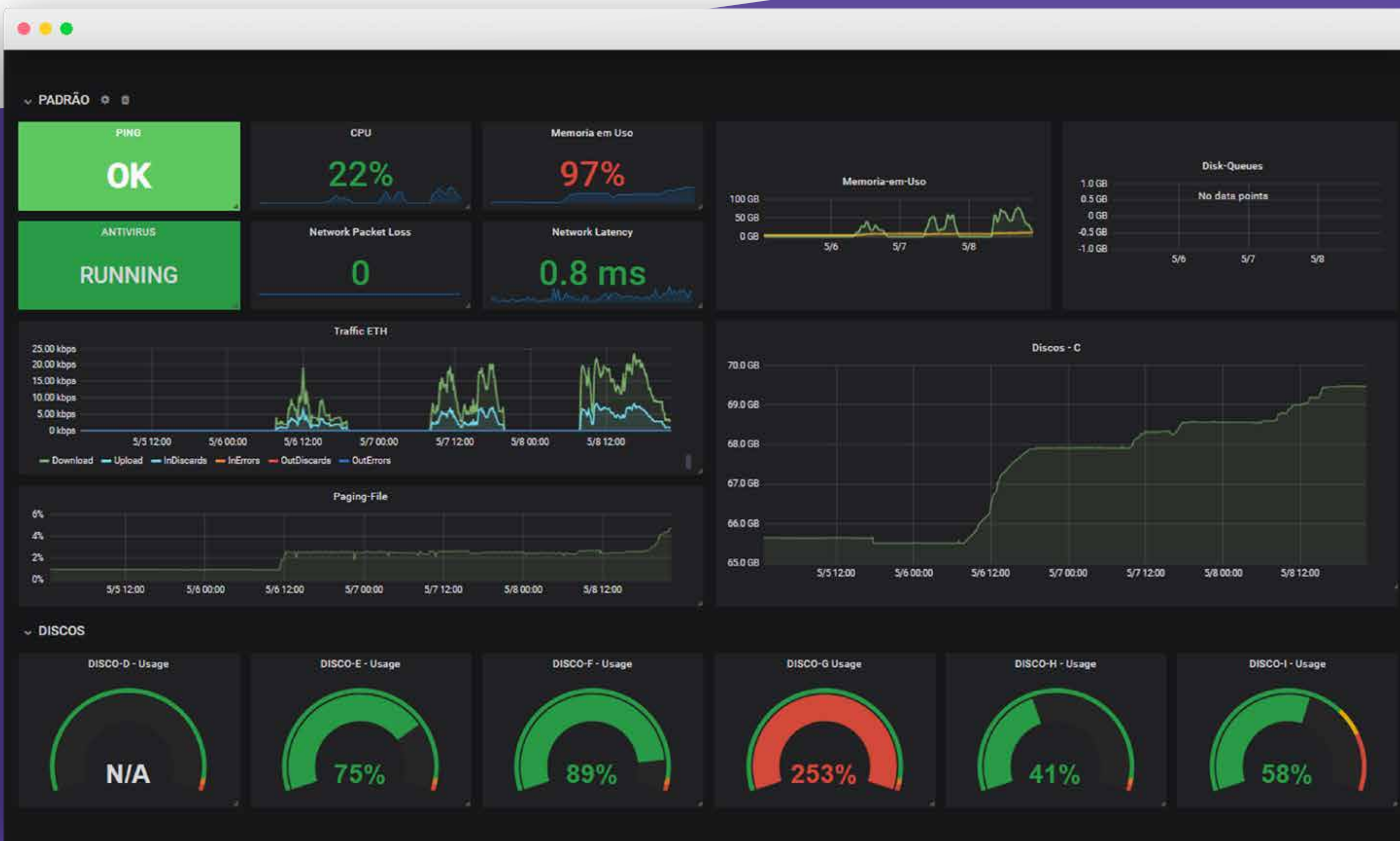


▼ PADRÃO



▼ SQL SERVER





Unidade CWI ▾

Transferência

10:58:41



Unidade: SAO ▾

Distribuição

10:49:00



ENTREGAS PARA HOJE

1.034

VOLUMES

53.319

PESO

178.422 Kg

ENTREGAS ATRASADAS

21.917

VOLUMES

730.240

PESO

3.434.852 Kg

ENTREGAS PARA AMANHÃ

558

VOLUMES

29.184

PESO

118.527 Kg

ENTREGAS FUTURAS

256

VOLUMES

20.045

PESO

73.516 Kg

SAIU PARA ENTREGA

1458

AGUARDANDO AGENDAMENTO

133

NÃO SAIU

1306

ENTREGAS REALIZADAS

79

ENTREGAS EM ABERTO

385

VEÍCULOS EM ATRASO						12	11:30:46
Tempo de Atraso ▾	Placa	Origem	Destino	Saida	Previsão chegada	Motorista	
4 hour	IPP4040	ITT	ITT	06/08/19 06:53	06/08/19 07:53	JOAO CARLOS DE ALMEIDA	
3 hour	IPP4040	ITT	ITT	06/08/19 07:01	06/08/19 08:01	JOAO CARLOS DE ALMEIDA	
1 hour	IPP4040	SAO	BHZ	06/08/19 00:29	06/08/19 10:29	JOAO CARLOS DE ALMEIDA	
25 min	IPP4040	CPQ	RIO	06/08/19 02:06	06/08/19 11:06	JOAO CARLOS DE ALMEIDA	
4 hour	IPP4040	ITT	ITT	06/08/19 06:53	06/08/19 07:53	JOAO CARLOS DE ALMEIDA	
3 hour	IPP4040	ITT	ITT	06/08/19 07:01	06/08/19 08:01	JOAO CARLOS DE ALMEIDA	
1 hour	IPP4040	SAO	BHZ	06/08/19 00:29	06/08/19 10:29	JOAO CARLOS DE ALMEIDA	
25 min	IPP4040	CPQ	RIO	06/08/19 02:06	06/08/19 11:06	JOAO CARLOS DE ALMEIDA	
4 hour	IPP4040	ITT	ITT	06/08/19 06:53	06/08/19 07:53	JOAO CARLOS DE ALMEIDA	
3 hour	IPP4040	ITT	ITT	06/08/19 07:01	06/08/19 08:01	JOAO CARLOS DE ALMEIDA	
1 hour	IPP4040	SAO	BHZ	06/08/19 00:29	06/08/19 10:29	JOAO CARLOS DE ALMEIDA	
25 min	IPP4040	CPQ	RIO	06/08/19 02:06	06/08/19 11:06	JOAO CARLOS DE ALMEIDA	

Unidade All

EM TRÂNSITO

11:14:16

EM TRÂNSITO			
ORIGEM	CTRC	VOLUMES	PESO
POA	1	1	0,35
FLO	6	1758	10.412,81
SAO	82	2498	11.892,4
RIO	2	3	6

COLETAS DO DIA			
ORIGEM	QUANTIDADE	VOLUMES	PESO
POA	63	8981	4853.052
FLO	6	99	423.888
SAO	0	902	4155.12
RIO	1	202	209

ENTREGAS ATRASADAS

1969

ENTREGAS PARA HOJE

163

ENTREGAS AGENDADAS HOJE

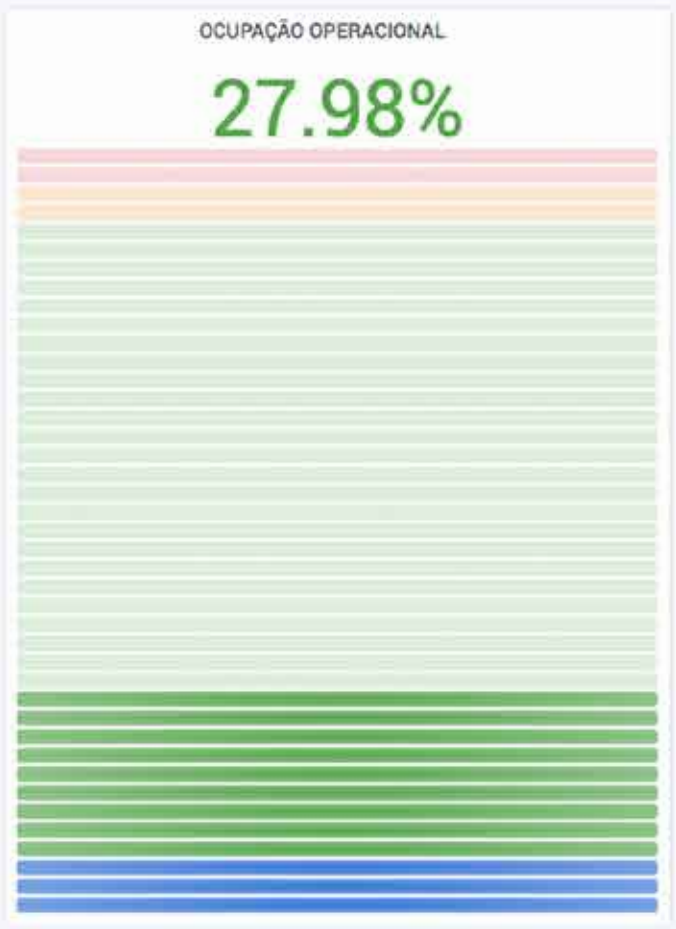
0

ENTREGAS PARA AMANHÃ

71

ENTREGAS FUTURAS

4



AMBIENTE DATACENTER

08-04-2020
13:03:29

DC PRINCIPAL

Temperatura



19 °C

Incêndio



OK

Alagamento



OK

Fluxo de Ar



45m/min

Umidade



52%

Porta



Closed

DC BACKUP

Temperatura



22 °C

Incêndio



OK

Alagamento



OK

Fluxo de Ar



106m/min

Umidade



46%

Porta DC



Closed

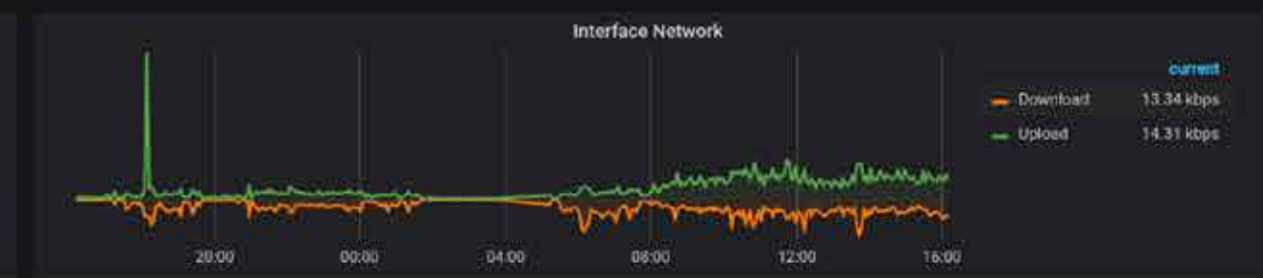
Porta AC



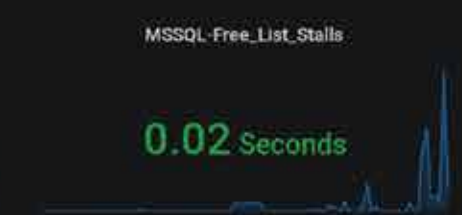
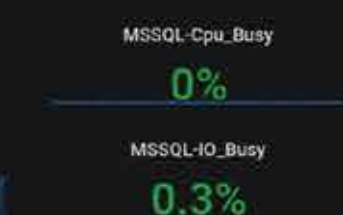
Closed

SERVER

OK
SERVER



MSSQL

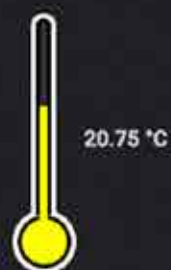




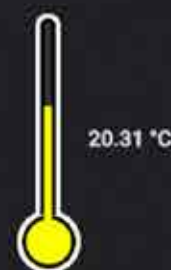
Lora gateway -

2020-04-07 06:02:07 to 2020-04-07 11:42:22

Temperatura Máxima



Temperatura Mínima



Temperatura Média



Temperatura Atual



Temperatura Atual



CRITICAL

pl.opservices.com - Lora receiving

Availability



Variação de Temperatura



Radio signal





Databases > DBA Checklist_TV

2019-11-28 07:55:49 to 2019-11-28 19:55:49

08-04-2020
17:21:28



ORACLE OFFLINE DATABASES
0

MSSQL OFFLINE DATABASES
0

LOJAS SEM COMUNICACAO
293

LOJAS SEM BACKUP LOG +20M
2

LOJAS SEM BACKUP FULL +24H
13

HOSTS + 50% CPU
0

HOSTS SWAP + 20 %
1

HOSTS FS < 5%
No Data

NEURO STDBY DIF PRD
10 sequences

CCM STDBY DIF PRD
5 sequences

ATMP STDBY DIF PRD
5 sequences

SYSIN STDBY DIF PRD
6 sequences

SEGMENTOS CONTINUOS - ATENÇÃO
No data to show

ORACLE BKPS SUCESSO
13

ORACLE BKPS FALHA
1

ORACLE ASM < 300GB
0

ORALCE FALHAS DE LOG...
4

MSSQL T-LOG < 30%
0

MSSQL DB FREE < 5%
0

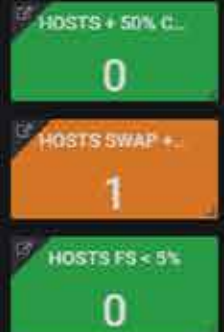
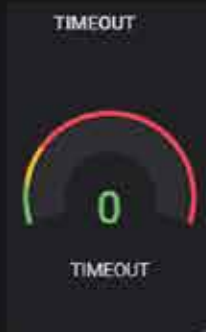
MSSQL CACHE < 95%
0

MSSQL LAST BKP >= 3 D...
0

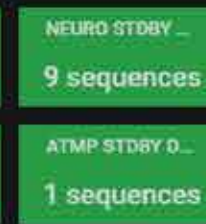
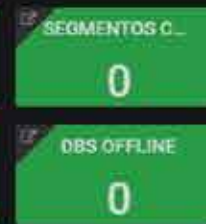
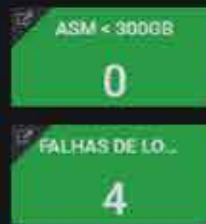


08-04-2020
17:20:01

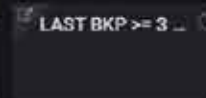
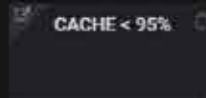
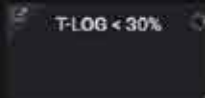
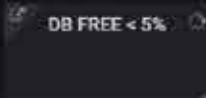
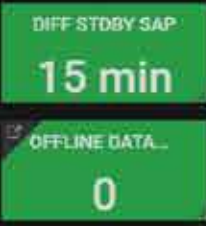
SITEF
N/A



DATABASES ORACLE



DATABASES MSSQL



MONITORAÇÃO DATABASES ORACLE

PERFORMANCE	DISPONIBILIDADE	ARMAZENAMENTO	SEGURANÇA	REPLICAÇÃO
IO DATABASES TIVIT / LOJAS	DBS OFFLINE 0 OFFLINE	ASM < 300GB 0	BKPS SUCESSO 10	ATMP STDBY DIF PRD 1 sequences
AVG RESPONSE TIME DB (TIVIT) 6.9 ms		SEGMENTOS CONTINUOS ATENC... 0	BKPS FALHA 1	SYSIN STDBY DIF PRD 11 sequences
			FALHAS DE LOGON 24H 4	CCM STDBY DIF PRD 5 sequences
				NEURO STDBY DIF PRD 5 sequences

USUÁRIOS CONECTADOS		TRANSAÇÕES		
5.174		TOTAL	ENVIADAS	RECEBIDAS
		2.358	2.066	287
APROVAÇÃO DE COMPRA				
	TOTAL	APROVADAS	NÃO AUTORIZADAS	
	953	801	152	
	TOTAL	APROVADAS	NÃO AUTORIZADAS	
	821	679	142	
	TOTAL	APROVADAS	NÃO AUTORIZADAS	
	284	228	56	
	TOTAL	APROVADAS	NÃO AUTORIZADAS	
	233	212	21	
	TOTAL	APROVADAS	NÃO AUTORIZADAS	
	67	62	5	

DISPONIBILIDADE



SITEF

ÚLTIMA TRANSAÇÃO	COMPRA	PAGAMENTO	CARTÃO PRESENTE
5 min	0 erro(s)	0 erro(s)	0 erro(s)

TEMPO DE RESPOSTA

9.4 s

TEMPO ATUAL

9.7 s

TEMPO MÉDIO

8.9 s

TEMPO MÍNIMO

13 s

TEMPO MÁXIMO

CONTROLLER



ACCESS POINTS

3º ANDAR			4º ANDAR			5º ANDAR		
P001	UPTIME	CLIENTS	P0011	Uptime	CLIENTS	P0010	Uptime	CLIENTS
OK	2.22 week	26	OK	2.22 week	47	OK	2.22 week	3
P002	Uptime	CLIENTS	P012	Uptime	CLIENTS	P014	Uptime	CLIENTS
OK	46.5 week	46	OK	2.22 week	46	OK	2.22 week	2
P003	Uptime	CLIENTS	P019	Uptime	CLIENTS	P015	Uptime	CLIENTS
OK	3.77 week	52	OK	2.22 week	28	OK	2.22 week	19
P004	Uptime	CLIENTS	P020	Uptime	CLIENTS	P0023	Uptime	CLIENTS
OK	5.56 week	50	OK	2.22 week	35	OK	2.22 week	8

K8S None node All Namespaces mip Microservice (container name) All Pod All

NODE	POD	READY	RUNNING	TERMINATED	WAITING	RESTARTS	AGE
117srvl-ponp	a1	1	1	0	0	0	3.97 we
116srvl-ponp	b2	3	3	0	0	0	3.87 we
115srvl-ponp	c3	3	3	0	0	0	3.86 we
115srvl-ponp	d4	1	1	0	0	0	3.97 we
118srvl-ponp	e5	1	1	0	0	0	1.03 ye
115srvl-ponp	t6	1	1	0	0	0	6.96 d
115srvl-ponp	g7	1	1	0	0	0	3.96 we
118srvl-ponp	h8	1	1	0	0	1	45.2 we
115srvl-ponp	i9	1	1	0	0	0	45.1 we
118srvl-ponp	j10	1	1	0	0	0	6.43 we
116srvl-ponp	k11	1	1	0	0	0	30.8 we
116srvl-ponp	l12	1	1	0	0	0	6.96 d
116srvl-ponp	m13	1	1	0	0	0	6.97 d
116srvl-ponp	n14	1	1	0	0	0	6.96 d
118srvl-ponp	o15	1	1	0	0	2	24.4 we
117srvl-ponp	p16	1	1	0	0	0	3.96 we
117srvl-ponp	q17	1	1	0	0	0	3.96 we
115srvl-ponp	r18	1	1	0	0	0	6.43 we
118srvl-ponp	s19	1	1	0	0	0	24.4 we
118srvl-ponp	t20	1	1	0	0	0	3.97 we
117srvl-ponp	u21	1	1	0	0	0	3.87 we
115srvl-ponp	v22	1	1	0	0	0	31.6 we

TOTAL DE PODS =22

READY
26

RUNNING
26

TERMINATED
0

WAITING
0

All: Node information details

NODE	STATUS	PODS	CPU	Total memory	Memory Usage	Total Disk	Disk usage%
116srvl-ponp	READY	11	0.7%	11.4 GiB	24.5%	27.59 GiB	62.3%
115srvl-ponp	READY	14	0.5%	11.4 GiB	24.6%	27.59 GiB	57.1%
117srvl-ponp	READY	7	0.3%	11.4 GiB	26.9%	27.59 GiB	44.9%
118srvl-ponp	READY	11	0.2%	11.4 GiB	12.3%	27.59 GiB	39.3%
112srvl-ponp	READY	7	1.9%	9.47 GiB	8.19%	122.21 GiB	17.5%
113srvl-ponp	READY	7	1.8%	9.47 GiB	9.54%	122.21 GiB	13.1%
114srvl-ponp	READY	7	3.2%	9.47 GiB	9.74%	122.21 GiB	8.71%

Node storage information



Usage%



Usage amount



Total

NODE MEMORY USAGE

Memory usage

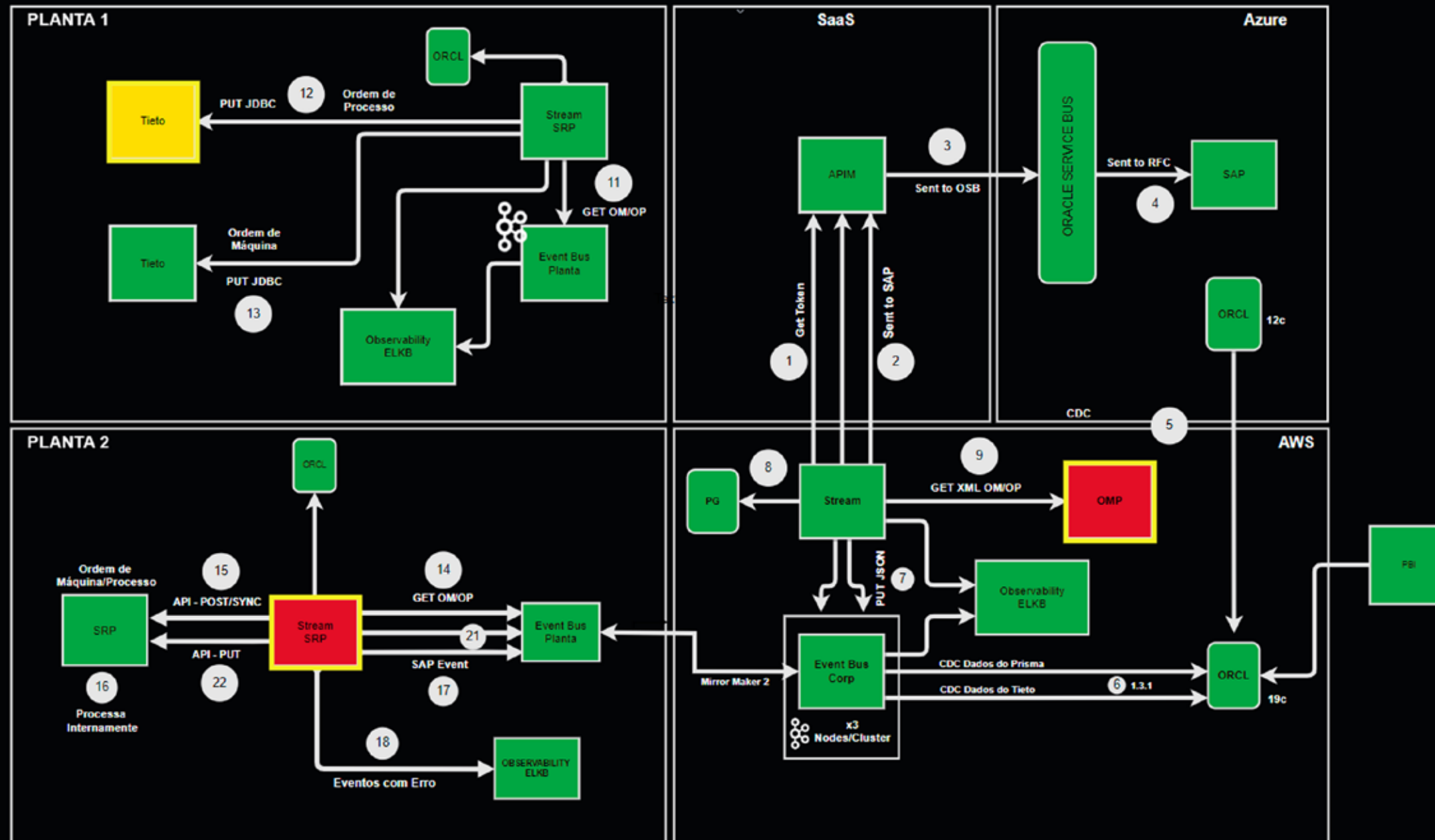


CPU usage



17.13%

0.94%





% Chamados atendidos fora do prazo



% Ligações perdidas por analista



Chamados por analista

Analista	Fora do prazo	Total de Chamados
Brandon da Silva	0	25
Cristian Pinhal	2	5
Douglas Fernandes	0	29
Erica Vieira	0	23
Gisele Seixas Castilho	0	20
John Martins	3	29
Juan Manuel Fangio	0	31
Miguel da Luz	5	30
Renato Cesário	3	26
Laura Azevedo	0	19

% Total Chamados no prazo



% Total de Ligações atendidas



Ligações por analista

Analista	Ligações perdidas	Ligações recebidas
Brandon da Silva	3	20
Cristian Pinhal	2	67
Douglas Fernandes	0	9
Erica Vieira	0	23
Gisele Seixas Castilho	0	15
John Martins	0	12
Juan Manuel Fangio	0	4
Miguel da Luz	2	19
Renato Cesário	1	18
Laura Azevedo	0	23



Catracas Control-ID

Controles de Acesso

Catracas WellCare

Câmeras

Centrais Telefônicas

TOTAL

12

TOTAL

243

TOTAL

3

TOTAL

803

TOTAL

3

~ STATUS

STATUS OK

11

STATUS OK

222

STATUS OK

3

STATUS OK

782

STATUS OK

3

STATUS DOWN

28

STATUS DOWN

35

STATUS DOWN

27

STATUS DOWN

35

STATUS DOWN

27

~ EM TRATATIVA

STATUS RECONHECIDO

0

STATUS RECONHECIDO

13

STATUS RECONHECIDO

0

STATUS RECONHECIDO

13

STATUS RECONHECIDO

0

STATUS MANUTENÇÃO

0

STATUS MANUTENÇÃO

0

STATUS MANUTENÇÃO

0

STATUS MANUTENÇÃO

0

STATUS MANUTENÇÃO

0

Microservice(Container name)Resource Statistics

Namespaces	Container name	overall CPU%(maximum)	Overall audit	Total CPU	total CPU	Average memory%	total memory usage (WSS)	Average memo	Total memory ut	Total mem	Total mer	Total disk u	Number
fp-omp	153-ordemmaquina-processo-omp		0.00487	0.500			676 MiB		673 MiB	1 B			1
fp-gestao-estoque	transferencias-materiais		0.0163				1.85 GiB		1.84 GiB	3 GiB			3
fp-security	security-gateway												3
default	security-gateway		0.00265				315 MiB		299 MiB				1
fp-gestao-estoque	saldo-estoque						1021 MiB		1016 MiB	6 GiB			1
fp-gestao-estoque	reservas-historicalpo		0.0350				1.58 GiB		1.57 GiB	3 GiB			3

Microservice(Container name)overall CPU Usage rate(maximum 100%)



Microservice(Container name)Overall memory usage



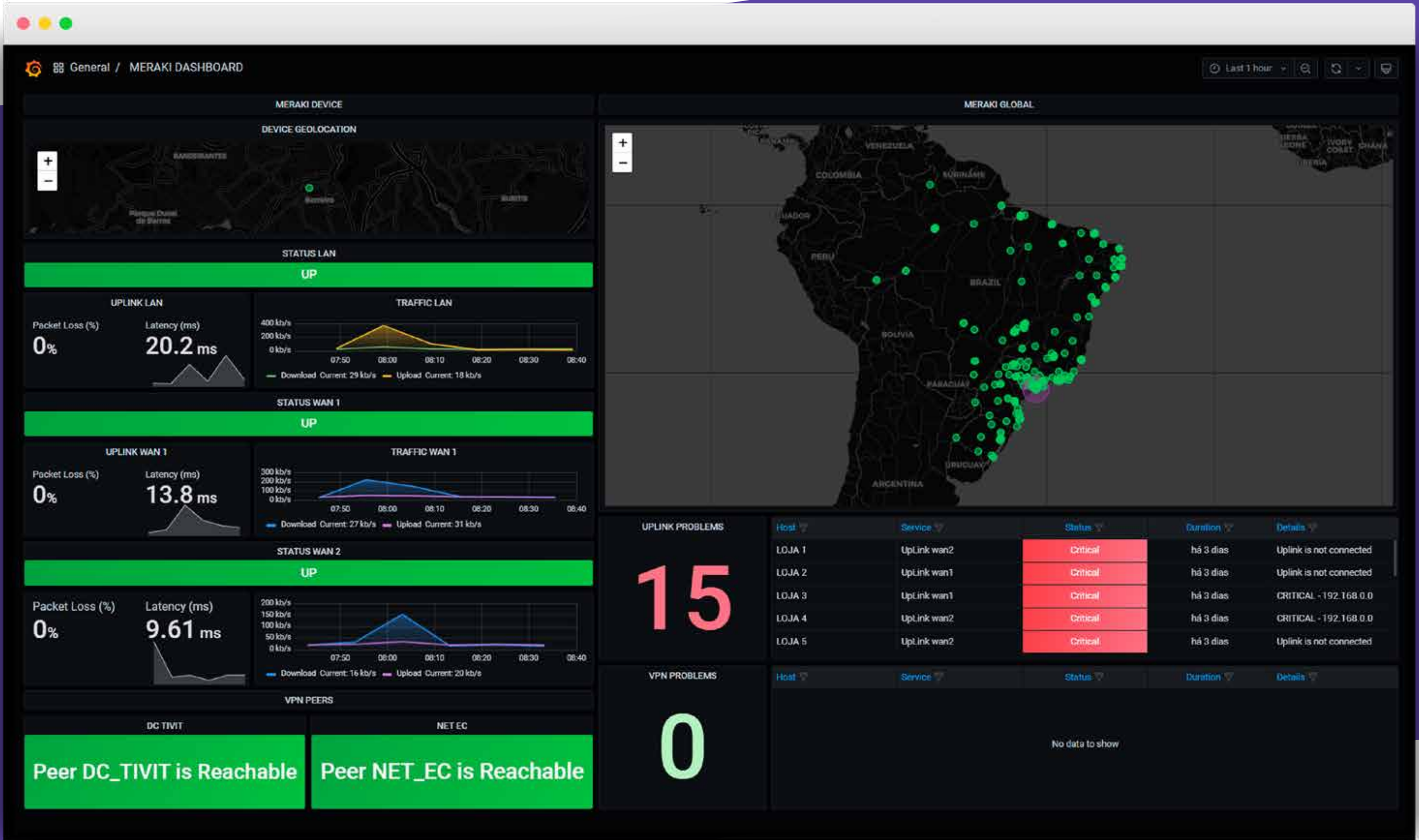
Microservice(Container name)Network bandwidth per second



PodResource overview: SelectedPod: [All]

All: Pod Resource breakdown(Associable node)

node	Namespaces	Container name	Pod name	CPU req	CPU lim	Memory	Memory	Reboot
fargate-1	fp-sicp	Integracao-sicp-sap-in	corporativo-integracao-sicp-sap-in-deploy-fb6845cb5cj4xd	2	2	8 Bil	8 Bil	0
fargate-2	fp-omp	relatorioprevisaoproducao-worker	relatorioprevisaoproducao-worker-deploy-c7d46fmrpr5	0.250		1		0
fargate-3	kube-system	metricbeat	metricbeat-9dlst	0.100		105 Mil	210 Mil	0
fargate-4	tieto	qualidade	qualidade-deploy-596788bb99-9rrw7	0.250		1		0



SLO - Objetivo de Nível de Serviço / Ordem de Serviço

Last 30 minutes

Update Github

SLO Médio - Últimos 28 dias

Availability Target
99.000%

Availability
99.670%

Error Budget Left
66.9%

Apdex Target
0.9

Apdex Score
0.994

Jornada 1: Adicionar ao Carrinho

Availability Target
99.900%

Availability
99.988%

Error Budget Left
88.5%

Apdex Threshold
50ms

Apdex Score
0.967

Jornada 2: Checkout

Availability Target
99.000%

Availability
99.465%

Error Budget Left
46.5%

Apdex Threshold
50ms

Apdex Score
0.912

Jornada 3: Ordem de Compra

Availability Target
99.900%

Availability
99.910%

Error Budget Left
9.9%

Apdex Threshold
300ms

Apdex Score
0.630

Overall Availability



Overall Apdex Score





	STATUS	Tempo resposta SP	Tempo resposta RS
001		150.00 ms	39.00 ms
002		147.00 ms	32.00 ms
003		143.00 ms	34.00 ms
004		107.00 ms	32.00 ms
005		113.00 ms	39.00 ms
006		134.00 ms	62.00 ms
007		177.00 ms	52.00 ms
008		151.00 ms	32.00 ms
009		110.00 ms	35.00 ms
0010		116.00 ms	67.00 ms